

DISCORD

ECA DIGITAL

TRANSPARENCY

REPORT

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1. Introduction & Scope

Discord's Service

Discord is a communications platform that enables users to build meaningful connections around the joy of playing games. What started as a place for people to hang out while playing games together online has evolved into a platform where more than 90 million people spend time with friends and communities they care about every day.

On Discord, people interact in user-created spaces called "servers," which are organized into channels for voice, text, and video conversations. In addition to servers, people may also connect through direct messages, group chats, and voice calls with friends.

Unlike social media platforms, Discord is not designed around algorithmic feeds, public broadcasting, or maximizing virality. On Discord, people choose which communities they join and how they participate in conversations across the platform.

Discord's Community Guidelines establish the baseline rules for behavior and content across the platform, and when behavior or content violates these guidelines, we may take appropriate enforcement action. Our goal is to help foster experiences that better support healthy interactions and experiences on Discord.

Purpose & Legal Basis

Discord publishes this report to meet its obligations under Art. 31 of Lei N° 15.211/2025 (the "ECA Digital") and Decreto N° 12.880/2026. It is a semi-annual report covering the preceding six months; this first edition covers the period January 1 – June 30, 2026. It describes Discord's complaint and investigation systems, the complaints received and moderation actions taken with respect to children and adolescents in Brazil, the measures used to identify underage accounts and illegal acts, improvements made to protect minors' data and support parental oversight, and the methods and results of Discord's impact assessment and risk management for children and adolescents.

Understanding the Data

This report focuses on the following metrics: Detection — how we identify violations of our Community Guidelines; Intervention — how and when we take action, ranging from

warnings and feature limitations to account and server removals; and Prevention — how we work to reduce escalation and recidivism over time.

Because Discord is built around conversations in user-created spaces rather than algorithmically amplified feeds, patterns in the data may differ from those seen on platforms centered on public content distribution. Some categories in this report will naturally draw more attention due to their scale. The data may reflect recent improvements in our ability to proactively identify and take action against violative activity. These statistics may also be influenced by other factors, including user reporting behavior, policy updates, and underlying activity levels.

Unless otherwise stated, all quantitative figures in this report are filtered to Brazil and cover the period January 1 through June 30, 2026.

The Harm Discord Addresses - ECA Art. 6º

Discord enforces its Community Guidelines across a range of harm areas. The descriptions below explain the categories of behavior and content Discord tracks and acts on; they provide context for the total figures reported in this document but are not themselves broken down by category.

Child Safety

Discord prohibits child sexual abuse material (“CSAM”) and child exploitation, and this type of content and conduct has no place on Discord or in society. While Discord is a platform for users 13 and older, Child Safety remains the standard industry term used to describe a broader set of harms involving minors, including the sharing of CSAM, grooming, and other activity related to child exploitation. Although data indicates that the vast majority of Discord users are adults, Child Safety represents one of the largest enforcement areas in this report. That reflects both the priority we place on identifying and disrupting high-risk harm and the significant investments we’ve made in proactive detection and investigation.

Discord takes action on servers dedicated to activity that violates our Child Safety policies, including the distribution, sale, request, or solicitation of CSAM. In some cases, these enforcement actions can include enforcement against the server owner and against the members of the server. In these cases, those who are members of the server but who have not individually posted any violative content may receive an enforcement action such as a warning or other temporary feature restriction for a first offense.

Depending on the specific type of violative conduct, Discord may apply a warning or other enforcement action for a violation of our policies relating to Child Safety prior to permanently disabling an account.

You can read about our Teen and Child Safety policies [here](#).

Deceptive Practices

Using Discord to engage in fraud, financial scams, or activity that can compromise the security of accounts or computers is a violation of our Community Guidelines. You can read more about our Deceptive Practices policy [here](#).

Deceptive Practices includes a broad range of harmful activity, including malware distribution, phishing, credential theft, financial scams, or engaging in fraud for financial gain. In many cases, violations in this category involve coordinated cybercrime marketplace servers or networks used to advertise, sell, distribute, or facilitate malicious tools, stolen accounts, fraudulent services, or other nefarious goods and services designed to enable online abuse or financial harm.

Harassment and Bullying

Harassment and bullying have no place on Discord. Promoting, coordinating, or engaging in harassment, threatening to harm another individual or group of people, or sharing or threatening to share someone's personally identifiable information (also known as doxxing) are violations of our Community Guidelines. You can read more about our Harassment and Bullying policy [here](#) and our Doxxing policy [here](#).

Hateful Conduct

Hate speech, discrimination, and prejudice are not tolerated on Discord. Using hate speech or engaging in other hateful conduct are violations of our Community Guidelines. We define hate speech as any form of expression that either attacks other people or promotes hatred or violence against them based on their protected characteristics. You can read more about our Hateful Conduct policy [here](#).

Self-Harm Concerns

For those experiencing mental health challenges, finding a community that is navigating similar challenges can be incredibly helpful for support. We take action on content that seeks to normalize, glorify or promote selfharming behaviors, as well as content that discourages individuals from seeking help. We may also remove graphic self-harm content under our policy on Violent and Graphic Content. Our goal is not to punish people in crisis, and in some cases we provide supportive resources directly to users, including through our partnership with Crisis Text Line. You can read more about this policy [here](#).

Violent Extremism

Discord has a policy against violent extremism, and it is against our Community Guidelines to organize, promote, or support violent extremist activities or beliefs. The term violent extremist organization describes groups that promote a political, ideological, or religious agenda and tolerate, advocate for, or use violence to achieve their goals. We also take off-platform behavior into account when evaluating potential violations. We partner with industry-leading organizations, such as the Global Internet Forum To Counter Terrorism ("GIFCT"), the European Union Internet Forum, The Christchurch Call, and other organizations across the world to combat extremism and adapt to changing global trends.

Violent and Graphic Content

Content that glorifies or encourages real-world violence has no place on Discord, and we work to combat the promotion, glorification, or incitement of violence regardless of ideology. Real media depicting gore, excessive violence, or animal cruelty is not allowed on Discord. In October 2025, Discord also introduced the hybridized harm classification, which more effectively captures and removes violent behavior that spans multiple policy areas. You can read about our Violent and Graphic Content policy [here](#).

Dangerous and Regulated Goods

Discord prohibits the use of the platform to organize, promote, or facilitate illegal or regulated activity, including the sale or distribution of alcohol, marijuana and tobacco, illegal drugs, weapons, or other prohibited goods and services. You can read more about our Dangerous and Regulated Goods policies [here](#).

2. Complaint Channels & Investigation Systems

Lei N° 15.211/2025, Art. 31, I

All users may report content or behavior to Discord. Users may report content they suspect to be illegal or that violates Discord's Community Guidelines in direct messages, group direct messages, and servers. Depending on the surface and content type, reports may cover messages and their associated media—including attachments, embeds, custom emojis, and stickers—as well as users, profiles, avatars, profile banners, and servers. In-app reporting is generally available from the relevant message, user/profile, or server context; the precise reporting entry point varies by surface and content type.

Once reports are submitted, they are routed internally to the appropriate team. Reports may be processed first by machine learning (ML) algorithms and then prioritized for human review; other reports may be processed fully by ML or routed directly to human

agents. Reports concerning the highest-harm material, including child sexual abuse material (CSAM) or inappropriate contact with a minor, are prioritized for review and enforcement. In certain circumstances, reports are escalated to dedicated investigations teams, which are empowered not just to investigate specific infractions but to conduct wider account, server, or network investigations and to refer users to law enforcement agencies as appropriate.

Discord deploys a range of enforcement actions tailored to the specific harm at issue, including removing violating content, temporarily limiting a user's access to features, warning users, temporarily suspending users, disabling a server's ability to invite new users, removing a server from Discord, and permanently banning a user. Discord reports illegal CSAM and the users responsible to the National Center for Missing & Exploited Children (NCMEC), and refers other qualifying matters to appropriate law enforcement authorities. Review times vary according to the nature, severity, complexity, and urgency of the reported matter.

Discord operates its Safety Reporting Network to collaborate with trusted reporters worldwide, empowering non-governmental organizations and government agencies with direct access to escalate content concerns. Reports submitted through this channel are prioritized for urgent review and action, with outcomes communicated back to the reporters to maintain transparency. Discord works with nearly 50 organizations around the world as part of the Safety Reporting Network, with special consideration for child safety.

Discord's Help Center and Safety Center provide information about submitting reports and how Discord handles reported violations. Users can appeal actions taken against their content and/or accounts, including terminations, suspensions, or content removals, through an online form or available in-app options.

Safety is supported by a cross-functional leadership and operating model that brings together representatives from Trust & Safety, Product, Engineering, Machine Learning, Design, Communications, Product Marketing Management, Policy, Legal, and Data Science. These leaders coordinate day-to-day execution and escalate matters requiring senior alignment to Safety leadership, with defined responsibilities for content safety, reporting and complaint handling, and compliance with applicable online-safety and child-protection requirements.

3. Complaints Received

Lei N° 15.211/2025, Art. 31, II

Discord received **1,123,283** reports by Brazilian users relating to issues other than spam and **1,430,251** reports relating to spam during this reporting period. A complaint is a report submitted through Discord’s reporting systems concerning content or conduct that may violate Discord’s Community Guidelines. This figure represents complaints received and does not indicate that every complaint resulted in a confirmed violation or moderation measure. A single matter may require additional review, specialist investigation, or consideration of contextual information before a decision is made.

Report data should not be interpreted as a direct measure of prevalence or user exposure. A single entity may generate multiple reports, while other harmful activity may be identified proactively through detection systems or investigations without a corresponding report.

4. Moderation Measures

Lei Nº 15.211/2025, Art. 31, III

Discord applies different moderation measures according to the nature, context, and severity of the conduct at issue.

During the reporting period, Discord recorded the following Brazil-filtered moderation measures:

Action type	Total
Platform-level measures	
Interventions	417, 210
Actions Taken on Accounts	301,187
Accounts Disabled	129,562
Measures involving teen accounts	
Actions Taken Against Teen Accounts — Deletions	7,550
Actions Taken Against Teen Accounts — Warnings and Temporary Restrictions	22,927
Server Level	

Action type	Total
Other Server Actions	323
Servers Removed	12,390

The figures above describe different operational measures and should not be added together to produce a combined total.

Interventions: the number of distinct users and servers who received at least one enforcement during the reporting period, including either an account disablement or a less-than-ban action. This figure counts users, not individual interventions or enforcement events.

Actions taken on accounts and **Accounts disabled** describe account-level outcomes and overlap with the broader intervention total.

Actions Taken reflects the full range of enforcement interventions Discord applied during the reporting period — including warnings, temporary feature restrictions, and content removals — but does not include permanent account disablements. Enforcement actions short of account disablement are typically applied to less severe violations and are intended to give the user an opportunity to correct their behavior. To avoid overcounting, enforcement actions are categorized by the most severe action applied at a given time.

Accounts Disabled reflects the subset of actions where an account was permanently removed from Discord.

The teen-account figures are a population-specific view of actions involving accounts identified as likely belonging to teens based on age information available to Discord, including users' self-reported dates of birth and age-assurance results. These figures may overlap with the broader account-action totals and are presented separately to provide information relevant to adolescents.

The data reflects both server removals and graduated enforcement actions, including warnings and temporary restrictions, across large and small communities. In some policy areas, Discord may apply warnings or temporary restrictions before escalating to full server removal where appropriate. As such, the same server may be reflected in the figures in both columns. The figure for actions against servers represents actions taken against unique servers: where one server has had a number of actions taken against it, this is reflected only once.

5. Identifying Underage Accounts & Illegal Acts

Lei N° 15.211/2025, Art. 31, IV

5.1 Identifying Underage Accounts

Lei N° 15.211/2025, Art. 24 §3°

Discord requires that users be at least 13 years of age to access the service. Discord relies on self-declared age as an initial age assurance method that controls whether a user can access the service. When a user attempts to register a new account, Discord requires that they enter their date of birth through a neutral age gate. If the individual provides a date of birth indicating that they are under 13 years old, Discord denies the registration attempt.

Discord further enforces its requirements through user reports. If Discord receives credible information — for example, from a parent or guardian — that a given user is under 13 via a user-generated report, it bans that user from the service until they submit a valid appeal proving they are over 13. Users can only appeal to restore their account by providing an official ID document to verify their age. Where a user's age assurance experience results in an age below the minimum age to access Discord, the account is suspended and the person may submit an appeal.

Separately, Discord uses automated and human review processes to identify servers and content that should be age-restricted. Discord has deployed a model that identifies servers hosting age-restricted content that has not been properly age-gated, with candidates validated through manual review, and requires that all age-restricted content is placed in a channel clearly labelled as age-restricted, which triggers an age gate preventing users under 18 from accessing that channel. These controls help prevent minors from accessing age-restricted experiences but are distinct from identifying accounts operated by users below Discord's minimum age.

Age Assurance

The data in this section reflects age assurance experiences Discord launched in response to regional legal requirements and age-appropriate experience efforts. "Users Prompted" reflects users who were prompted to complete an age assurance flow. "Users Completed" reflects users who completed the process, including through facial age estimation or ID scan verification methods. Discord only receives the verification-method signal (facial age estimation or ID scan) from third-party vendors.

Reporting period	Users Prompted	Users Completed	Users Passed	Passed Face Scan	Passed ID Scan
January 1 - June 30, 2026	2,367,601	674,858	650,996	271,296	409,645

5.2 Identifying and Reporting Child Sexual Abuse Material

Lei N° 15.211/2025, Art. 27)

Discord uses hash-matching and other detection technologies to identify known and previously unidentified child sexual abuse material, including content generated or altered using artificial intelligence. Potential matches are handled through automated controls and trained specialist review, as appropriate. Discord removes content that violates its policies and reports qualifying child sexual abuse material to the National Center for Missing & Exploited Children (NCMEC), which makes reports available to relevant law-enforcement authorities.

Discord is also working to operationalize the Brazil-specific notification and reporting processes required under the ECA Digital and Decreto N° 12.880/2026, including coordination with the competent Brazilian authorities. Until that process is finalized, it should not be described as live.

For the purposes of this report, "Media Reports" refer to content violations including photos or videos and "Non-Media Reports" refer to written violations via text.

During the reporting period, Discord filed **12,820** NCMEC reports involving photo or video content (Media Reports) and **2,817** reports involving written content (Non-Media Reports).

6. Technical & Organizational Improvements

Lei N° 15.211/2025, Art. 31, V & VI)

6.1 Improvements to Protect Minors' Personal Data

Lei N° 15.211/2025, Art. 31, V

During the reporting period, Discord introduced or expanded the following measures relevant to protecting the personal data and privacy of children and adolescents:

Teen safety defaults rolled out on March 17, 2026: Discord deployed a set of default protections for teen users, designed to resist attempts to bypass it, addressing the primary vectors of unsolicited contact, sensitive content exposure, activity-based discoverability, and profile-based targeting. These include applying the Message Requests inbox to messages from non-friend server members, obscuring potentially sensitive media through the Sensitive Content Filter, and requiring users to be age-verified adults to speak on Stage channels, from which teen users are categorically blocked.

Profile controls: Discord profiles display limited information and are not public. Discord does not solicit or collect users' geolocation data, nor do profiles display the user's name, age, gender, or other demographic information by default. Only friends and members of a shared server may see a user's profile. Teen accounts start with profile visibility set to Friends Only, meaning only confirmed friends can see their profile details and profile-level activity by default; others see a limited profile.

Additional age-restricted-content controls: Discord uses server-level age-gating to restrict minors' access to servers identified as hosting age-restricted content. This is a safety measure and is described separately from Discord's privacy and personal-data controls.

6.2 Improvements to Parental Consent & Oversight

Lei N° 15.211/2025, Art. 31, VI

Discord's **Family Centre** gives parents and guardians insight into the communities their teen has joined, including which users their teen has recently added as friends, which users their teen has messaged or called in DMs or GDMs, and which servers their teen has joined or participated in. It also allows parents to receive a weekly email with a high-level summary of the time their teen spends on Discord, and is designed to help parents start conversations with their teen about online safety.

New parental controls rolled out on June 30, 2026: Discord has expanded Family Centre so that guardians can directly view and control settings on a linked teen account, and teen users can notify their guardian when submitting a report. Time Controls (Restricted Hours) allow guardians to set daily hours during which their teen is locked out of Discord across all devices. Guardians can also set a monthly spending cap for their teen's purchases on Discord and view items that have been gifted to their teen.

These features strengthen parental oversight. Their characterization as mechanisms for obtaining or verifying parental consent under applicable Brazilian law is subject to the relevant legal requirements.

7. Child and Adolescent Safety and Health Impact Assessment

(Lei N° 15.211/2025, Art. 31, VII; Decreto N° 12.880/2026, Art. 47)

Discord conducted an impact assessment addressing the effects that its service, features, and systems may have on the safety and health of children and adolescents in Brazil.

Because Discord requires users to be at least 13 years old, the assessment focuses principally on adolescents aged 13–17. It also considers risks arising from attempted use by children below Discord’s minimum age.

7.1 Scope and methodology

Discord mapped its internal harm taxonomy to the six categories identified in Art. 6 of the ECA Digital. For each assessed harm grouping, Discord considered the likelihood that Brazilian adolescents may encounter the harm, the potential severity of its effects, and the safeguards operating during the assessment period. The resulting final risk ratings reflect Discord’s assessment after considering existing controls.

The assessment also considered service characteristics relevant to risk. As of the assessment date, Discord did not operate an in-scope recommender system or algorithmically personalized content feed in Brazil. Server Discovery personalization was off by default for Brazilian users, and ICYMI was not available in Brazil.

7.2 Final risk findings

Discord assessed the following harm groupings as **Moderate** final risk:

- Child Safety, including child sexual abuse material, child sexualization, and teen and child safety;
- Harassment and Bullying, including bullying, harassment, threats, and doxxing;
- Hateful Conduct; and
- Sensitive and Sexually Explicit Content, including sexual content, non-consensual adult intimate media, and sexual exploitation.

Discord assessed the following harm groupings as **Low** final risk:

- Human Trafficking;
- Off-Platform Behavior associated with relevant severe harms;
- Violence and Graphic Content;
- Violent Extremism;

- Suicide and Self-Harm;
- Gambling and Dangerous or Regulated Goods; and
- Deceptive Practices, including relevant misinformation-related deceptive practices.

No assessed harm grouping received a High final risk rating.

Harm category	ECA Art. 6°	Final risk level
Child Safety	6(I)	Moderate
Sensitive And Sexually Explicit Content	6(VI)	Moderate
Harassment And Bullying	6(II)	Moderate
Hateful Conduct	6(II)	Moderate
Violence and Graphic Content	6(II)	Low
Violent Extremism	6(II)	Low
Suicide and Self-Harm	6(III)	Low
Dangerous and Regulated Goods	6(IV)	Low
Deceptive Practices	6(V)	Low
Off Platform Behavior	6(I)/(II)	Low

7.3 Principal safeguards

Controls operating during the period included:

- user reporting and specialist Safety review;
- proactive detection and hash matching where appropriate;
- content, account, and server enforcement;
- age assurance through facial age estimation and identity-document review for relevant experiences;
- Brazil Phase 1 teen defaults, including sensitive-content filtering, age restrictions, Message Requests, DM spam filtering, friend-request safeguards, and Stage age verification;

- Family Center V2 parental-supervision functionality; and
- escalation to NCMEC or appropriate authorities where applicable.

Private Profiles was not live during the January 1–June 30 reporting period and is not treated as an operating control for this assessment summary.

7.5 Governance, monitoring, and review

- Risk assessments form part of Discord's product-development and compliance governance. Material risks may be escalated to Trust Leads, which may require additional safeguards, product changes, or external expertise. Discord also conducts an annual compliance review. Discord will review this assessment:
 - annually;
 - following material changes to relevant products, controls, or systems;
 - following material changes to the Brazilian legal framework;
 - when additional Brazil-specific evidence materially changes the risk analysis; or
 - when ANPD issues relevant standards concerning risk assessment, parental supervision, or age classification.

8. Notifications Concerning Potential Harm to Children and Adolescents

(Decreto N° 12.880/2026, Art. 45)

Discord receives information concerning potential violations of the rights of children and adolescents through several channels. All users have the ability to report content and behavior to Discord, and may report content they suspect to be illegal and/or content that violates Discord's Community Guidelines within direct messages, group direct messages, and servers. Competent authorities may submit requests through Discord's law-enforcement request portal; these requests are reviewed by specialised teams that authenticate the requester, evaluate the nature of the emergency, and assess whether the request meets the threshold for disclosure under applicable law. Discord also operates a Safety Reporting Network, through which non-governmental organizations and government agencies have direct access to escalate content concerns for prioritized review.

These channels serve different purposes and collect different information. Ordinary user reports do not require the reporter to establish that they are the affected child, adolescent, or authorized representative; a user may instead be a person who encountered the content, became aware of a potential risk, or is reporting on behalf of

another person. Discord therefore does not classify ordinary user reports as notifications submitted by victims.

Discord also did not maintain a dedicated historical classification identifying notifications from CONANDA, councils, commissions, or qualifying civil-society organizations for purposes of Art. 45. Accordingly, the figures below reflect the notification sources and outcomes that Discord can substantiate from its records.

8.1 Authenticated Requests from Brazilian Authorities

When appropriate, Discord complies with information requests from law enforcement agencies while respecting the privacy and rights of our users.

When law enforcement seeks to compel Discord to disclose user information, it generally must provide valid legal process, and we review each information request to ensure legal compliance and determine whether it provides a valid identifier. Discord works to appropriately scope disclosures so they are tailored to the specific circumstances of each request.

Discord may also disclose user data to law enforcement in emergency situations when we possess a good-faith belief that there is an imminent risk of serious physical injury or death. These requests are reviewed by specialized teams that authenticate the requester, evaluate the nature of the emergency, and assess whether the request meets the threshold for voluntary emergency disclosure under applicable law.

More information on how Discord works with law enforcement can be found [here](#).

In addition to requests to disclose user information, Discord also receives requests from Brazilian government authorities related to user generated content or accounts. During the reporting period, Discord received **385** such notifications concerning content or accounts in Brazil, finding **204** both legally valid and specific enough for us to take an action.

Where Discord receives such a notification, it reviews the reported content or account against Discord's Community Guidelines and applicable legal obligations and takes proportionate action, which may include content removal, account or server enforcement, preservation of data, or disclosure to the requesting authority where legally required.

These notifications were received through multiple channels.

Notification channel	Notices received	Actions taken
Ofício (official/administrative request)	271	165

Emergency disclosure request (EDR)	72	30
Court order	17	8
Removal request	10	3
Emergency disclosure request / Ofício	7	1
Ofício / removal request	5	0
CyberTip report	1	0
Request without formal legal process	1	0
Police report	1	0
Total	385	204

8.2 Research Data Access

(Lei N° 15.211/2025, Art. 31, sole paragraph; Decreto N° 12.880/2026, Art. 48)

Discord acknowledges the research-data access obligation established by Art. 31, sole paragraph, of the ECA Digital. Under Art. 48 of Decreto N° 12.880/2026, the statutory access mechanism depends on ANPD first accrediting eligible research institutions through a public notice (edital público). As of the end of this reporting period, ANPD had not issued that public notice. Discord will monitor ANPD's implementation of the accreditation process and assess qualifying requests in accordance with the applicable requirements once the mechanism is established.